



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

(A Constituent College of JKUAT)

(A Centre of Excellence)

Faculty of Engineering & Technology

DEPARTMENT OF COMPUTER SCIENCE & INFORMATION TECHNOLOGY

**DIPLOMA IN INFORMATION COMMUNICATION TECHNOLOGY
(DICT M12/S-EV/S-FT)**

ECT 2108: SYSTEM ANALYSIS

END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2012

TIME: 2 HOURS

Instructions to Candidates:

You should have the following for this examination

- *Answer Booklet*

This paper consist of **FIVE** questions

Answer question **ONE (COMPULSORY)** and any other **TWO** questions

Maximum marks for each part of a question are as shown

This paper consists of **TWO** printed pages

Question One (Compulsory)

- a) (i) Differentiate between formal information systems and informal information system. **(4 marks)**
(ii) Name and explain **THREE** systems development principles. **(6 marks)**
- b) (i) Explain feasibility study? Why is it important? **(4 marks)**
(ii) Explain the guidelines for designing a Questionnaire. **(4 marks)**
(iii) With an aid of a diagram, explain the components of a computer based information system. **(12 marks)**

Question Two

- a) Name any **THREE** advantages of a Questionnaire. **(3 marks)**
- b) Describe **THREE** data processing methods. **(12 marks)**

Question Three

- a) Outline the contents of feasibility study report (system proposal) **(6 marks)**
- b) Discuss the **THREE** levels of organizational information for management. **(9 marks)**

Question Four

- a) Define the following terms: **(6 marks)**
(i) System
(ii) System theory
(iii) Entropy
- b) (i) Explain **THREE** qualities of a system analyst. **(6 marks)**
(ii) Name any **THREE** systems development life cycle. **(3 marks)**

Question Five

- a) (i) Name and discuss the **THREE** conceptual models. **(9 marks)**
(ii) Outline **THREE** types of feasibility study. **(3 marks)**
- b) (i) Name **TWO** types of information systems. **(2 marks)**
(ii) Define a formal information system? **(1 mark)**