



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

(A Constituent College of Jkuat)

Faculty of Engineering and Technology

DEPARTMENT OF COMPUTER SCIENCE & INFORMATION
TECHNOLOGY

**CERTIFICATE IN COMPUTER MAINTENANCE & NETWORK
TECHNOLOGY (CMNT 2K 11M)**

ECT 1105: OPERATING SYSTEMS

END OF SEMESTER EXAMINATIONS

SERIES: AUGUST/SEPTEMBER 2011

TIME: 2 HOURS

Instructions to Candidates:

This paper consist of **TWO** sections **A** and **B**

Answer question **ONE (COMPULSORY)** and any other **TWO** questions from the list below

This paper consists of **THREE** printed pages

SECTION A COMPULSORY (30 MARKS)

Question 1

- a) List and explain the **FIVE** core functions of an operating system (5 marks)
- b) Explain the following terms.
(i) Desktop
(ii) Folders
(iii) Icons
(iv) User interface
(v) File (5 marks)
- c) List **THREE** hardware components (3 marks)
- d) Explain the **TWO** ways of how you would Log Off the network (6 marks)
- e) Name **THREE** input devices (3 marks)
- f) What is MS-DOS (2 marks)
- g) Define RAM and ROM memories (4 marks)
- h) Differentiate hardware and software (2 marks)

SECTION B (ANSWER ANY TWO QUESTIONS)

*This section consists of FOUR questions 20 marks each.
Choose any two questions*

Question 2 (20 marks)

- a) Explain the following DOS commands
(i) Md
(ii) Cd
(iii) Ren
(iv) Dir
(v) Del (10 marks)
- b) Explain with examples what the external and internal commands are in DOS (4 marks)
- c) Define what is meant by the term “Root Directory:” (2 marks)
- d) Explain how the OS will act as a bridge between the system user and the computer hardware (4 marks)

Question 3 (20 marks)

- a) Define the term “Booting” (2 marks)
- b) Explain the following terms
(i) Hard reboot
(ii) Soft reboot
(iii) Random reboot

- (iv) Rebooting automatically
- (v) Safe mode (10 marks)

- c) List **FIVE** advantages of using computerized systems (5 marks)
- d) Explain how you would Log Off the network and Turn off the computer (3 marks)

Question 4 (20 marks)

- a) Define the following common primary boot loaders

- (i) BIOS
- (ii) EFI
- (iii) OpenBIOS
- (iv) OpenBoot
- (v) SLOF (5 marks)

- b) Explain the following features as found in the control panel in Windows XP function:

- (i) User accounts
- (ii) Keyboard
- (iii) Internet options (3 marks)

- c) How would you create a new folder in windows (5 marks)
- d) Name any **FIVE** bars found in windows (5 marks)
- e) Name the type of mices you know (2 marks)

Question 5 (20 marks)

- a) What is GUI (2 marks)
- b) State the **SIX** basic features found in GUI (6 marks)
- c) What is the term “QWERTY” associated with (2 marks)
- d) List **FOUR** output devices (4 marks)
- e) What is computer virus (2 marks)
- f) Define the following terms as used in windows:

- (i) CUT
- (ii) COPY
- (iii) PASTE
- (iv) BOLD (4 marks)