



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

(A Constituent College of JKUAT)

(A Centre of Excellence)

Faculty of Engineering & Technology

DEPARTMENT OF COMPUTER SCIENCE & INFORMATION TECHNOLOGY

DIPLOMA IN INFORMATION COMMUNICATION TECHNOLOGY

DIPLOMA IN INFORMATION TECHNOLOGY

(DIT 10M/DICT 10M)

ECS 2312: PRINCIPLES & PRACTICE OF MANAGEMENT

SPECIAL/SUPPLEMENTARY EXAMINATION

SERIES: OCTOBER 2012

TIME: 2 HOURS

Instructions to Candidates:

You should have the following for this examination

- *Answer Booklet*

This paper consist of **FIVE** questions

Answer question **ONE** and any other **TWO** questions
Maximum marks for each part of a question are as shown
This paper consists of **TWO** printed pages

SECTION A (COMPULSORY)

Question One (30 marks)

- a) Explain the functions of management. **(10 marks)**
- b) Explain the contributions of Fredrick Taylor to the concept of Management. **(5 marks)**
- c) Discuss the modern challenges to management. **(10 marks)**
- d) Highlight ethical standards in purchasing computer software. **(5 marks)**

SECTION B (Answer Any Two Questions)

Question Two (15 marks)

Discuss the contributions of Henri Fayol to the management thought. **(15 marks)**

Question Three (15 marks)

- a) Discuss the steps that the Chairperson of the Computing Department would follow when developing a plan for the Department. **(8 marks)**
- b) Explain the advantages of an organization structure. **(7 marks)**

Question Four (15 marks)

- a) Discuss the importance of planning in an organization. **(9 marks)**
- b) Discuss the contemporary approaches to management thought. **(6 marks)**

Question Five (15 marks)

- a) Explain at least **FIVE** types of leaders. **(10 marks)**
- b) Highlight Maslow's contribution to the theory of Motivation. **(5 marks)**