



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

CERTIFICATE IN CATERING AND ACCOMMODATION

(CCA A09)

ACCOMMODATION THEORY

END OF SEMESTER EXAMS

SERIES: APRIL/MAY 2010.

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES

1. The paper consists of **TWO** Sections **A** and **B**.
2. Section **A** is compulsory. Answer **ALL** questions.
3. Answer any **TWO** questions from Section **B**. ALL questions carry equal marks.

SECTION A

(Answer **ALL** questions.)

- Q.1 (a) Define the following terms:
- (i) Cleaning agent (2 marks)
 - (ii) A tool (2 marks)
 - (iii) A disinfectant (2 marks)
- (b) Explain **FIVE** points to consider in selection of cleaning agents. (10 marks)
- (c) Discuss **FOUR** effects of good lighting in a house. (8 marks)
- (d) Identify **SIX** common factors that influence infestation of pests. (6 marks)

SECTION B

Answer any **TWO** questions from this Section.

- Q.2 (a) Describe the procedure of cleaning an occupied guest room. (10 marks)
- (b) State **FIVE** safety precautions to observe when handling electrical appliances. (5 marks)
- (c) Explain **FIVE** methods of disposing of waste. (5 marks)
- Q.3 (a) Identify **THREE** properties in each of the following materials and surface finishes that make them suitable for use in a building.
- (i) Terrazzo
 - (ii) Wood
 - (iii) Wall paper
 - (iv) Plastics
- (12 marks)
- (b) Explain **FOUR** factors that determine the interior design of a house. (8 marks)
- Q.4 (a) Discuss **FIVE** factors that may determine the cleaning frequency of an area. (10 marks)
- (b) State **SIX** factors to bear in mind when selecting brooms and brushes. (6 marks)
- (c) Describe:
- (i) Cool colours (2 marks)
 - (ii) Warm colours (2 marks)

- Q.5 (a) State **FIVE** advantages of organizing work. (5 marks)
- (b) Discuss **FOUR** methods of dirt removal. (8 marks)
- (c) Outline **FIVE** properties of an effective detergent. (5 marks)
- (d) Name **TWO** examples of abrasives. (2 marks)