



THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

CERTIFICATE IN CATERING AND ACCOMMODATION

CERTIFICATE IN CATERING

(CCA A08/CC J09)

FOOD AND BEVERAGE SERVICE AND SALES THEORY

FINAL EXAMS

SERIES: APRIL/MAY, 2010.

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES

1. The paper consists of **TWO** Sections **A** and **B**.
2. Section **A** is compulsory. Answer **ALL** questions.
3. Answer any **TWO** questions from Section **B**. ALL questions carry equal marks.
4. Mobile phones are not allowed in the exam room.

SECTION A
(COMPULSORY)

- Q.1 (a) Define the following terms:-
- (i) Beer (2 marks)
 - (ii) Cocktail (2 marks)
 - (iii) Fermentation (2 marks)
 - (iv) Sommelier (2 marks)
- (b) Explain the **FOUR** main types of wines. (8 marks)
- (c) Identify any **FIVE** reasons why people may drink alcoholic beverages. (2½ marks)
- (d) Explain the procedure for the service of a bottle of red wine to a seated guest. (11½ marks)

SECTION B

Answer any **TWO** questions from this Section.

- Q.2 (a) Identify any **TEN** equipment that should be available in a bar for effective and efficient service. (5 marks)
- (b) List **FIVE** factors that are given prime consideration when planning or setting up a bar for a particular function. (5 marks)
- (c) With the aid of a well labeled chart, outline the organization of a bar department of a large hotel. (10 marks)
- Q.3 (a) Explain any **FIVE** factors put into consideration when buying furniture or fittings for a restaurant. (10 marks)
- (b) Describe any **FIVE** brewing materials used in the beer making process. (10 marks)
- Q.4 (a) Explain the steps a waiter should follow in welcoming a guest. (10 marks)
- (b) Explain the main types of whisky available in a first-class bar. (10 marks)
- Q.5 (a) Explain the **THREE** main groups into which colours are classified. Give examples to support your answer. (12 marks)
- (b) Differentiate between a tint and a shade of a colour. (4 marks)
- (c) Identify any **TWO** warm colours and cool colours. (4 marks)