



THE TECHNICAL UNIVERISTY OF MOMBASA
**Faculty of Engineering &
Technology**

DEPARTMENT OF COMPUTER SCIENCE & INFORMATION TECHNOLOGY
DIPLOMA IN INFORMATION COMMUNICATION TECHNOLOGY
(DICT)

EIT 2209: MANAGEMENT INFORMATION SYSTEMS

END OF SEMESTER EXAMINATION
SERIES: AUGUST 2013
TIME: 2 HOURS

Instructions to Candidates:

You should have the following for this examination

- *Answer Booklet*

This paper consists of **FIVE** questions. Attempt question **ONE** and any other **TWO** questions
Maximum marks for each part of a question are as shown
This paper consists of **TWO** printed pages

Question One (Compulsory)

- a) Explain the role of information in an organization. **(6 marks)**
- b) Explain the qualities of good information **(6 marks)**
- c) Explain the components of a management information system **(8 marks)**

Question Two

- a) Discuss the importance of information systems maintenance **(10 marks)**
- b) Explain the techniques of maintaining an information system **(10 marks)**

Question Three

- a) Define the term “information system acquisition” **(3 marks)**
- b) Explain the factors that influence information system acquisition. **(7 marks)**
- c) Explain the different methods of information system acquisition. **(10 marks)**

Question Four

- a) Explain the symptoms of a failing information system project. **(10 marks)**
- b) Explain the causes of information systems project failure **(10 marks)**

Question Five

- a) Explain the importance of managing information systems resources. **(10 marks)**
- b) Explain the reasons for aligning information systems plans to organization plan **(10 marks)**