TECHNICAL UNIVERISTY OF MOMBASA

Faculty of Engineering & Technology

DEPARTMENT OF COMPUTER SCIENCE & INFORMATION TECHNOLOGY

DIPLOMA IN INFORMATION COMMUNICATION TECHNOLOGY
(DICT 12S - EV/FT)

EIT 2204: MANAGEMENT INFORMATION SYSTEMS

END OF SEMESTER EXAMINATION
SERIES: APRIL 2014
TIME: 2 HOURS

Instructions to Candidates:
You should have the following for this examination
   - *Answer Booklet*
This paper consists of **FIVE** questions. Attempt question **ONE** and any other **TWO** questions

Question One (Compulsory)

a) Explain the role of information in an organization. **(6 marks)**

b) Explain the qualities of good information. **(6 marks)**

c) Explain the components of a management information system. **(8 marks)**

Question Two

a) Explain the functions of management. **(10 marks)**

b) Using suitable illustrations, explain how a management information systems (MIS) supports the functions of management. **(10 marks)**

Question Three

a) Explain the symptoms of a failing information systems project. **(10 marks)**

b) Explain the causes of information systems project failure. **(10 marks)**

Question Four

a) Define the term "information systems acquisition" **(2 marks)**

b) Explain the factors that influence information system acquisition. **(8 marks)**

c) Explain the different methods of information systems acquisition. **(10 marks)**

Question Five

a) Discuss the importance of information systems maintenance. **(10 marks)**

b) Explain the techniques of maintaining an information system. **(10 marks)**