



TECHNICAL UNIVERISTRY OF MOMBASA

Faculty of Engineering & Technology

DEPARTMENT OF COMPUTER SCIENCE & INFORMATION TECHNOLOGY

**CERTIFICATE IN INFORMATION TECHNOLOGY COMMUNICATION &
MAINTENANCE (CICM 14S)**

EIT 1102: FUNDAMENTALS OF COMPUTERS & OPERATING SYSTEMS

SPECIAL/SUPPLEMENTARY EXAMINATION

SERIES: FEBRUARY 2015

TIME: 2 HOURS

Instructions to Candidates:

You should have the following for this examination

- *Answer Booklet*

This paper consists of **FIVE** questions. Attempt question **ONE (Compulsory)** and any other **TWO** questions
Maximum marks for each part of a question are as shown
This paper consists of **THREE** printed pages

Question One (Compulsory)

- a) Define the following terms: **(10 marks)**
- (i) Windows
 - (ii) Desktop
 - (iii) Safe Mode
 - (iv) Dialogue box
 - (v) GUI
- b) Explain the use of the following parts of a computer. **(10 marks)**
- (i) Camera
 - (ii) Scanner
 - (iii) Disk drive
 - (iv) Joy stick
 - (v) Mouse
- c) Give the procedures for performing the following tasks. **(8 marks)**
- (i) Rename a file named “StaffNumber” to “EmployeeNumber”
 - (i) Delete a folder
 - (ii) Create a file
- d) What are the advantages of icons in computers. **(2 marks)**

Question Two

- a) A program is a software that helps a user to perform specific tasks. Explain the following functions associated with computer programs. **(8 marks)**
- (i) Install
 - (ii) Update
 - (iii) Uninstall
 - (iv) Register License
- b) What is a dialogue box and state its importance to a computer user. **(6 marks)**
- c) With the help of a diagram, explain the computer operating system and how it is connected to other parts of the computer system. **(6 marks)**

Question Three

Discuss the various types of computer operating systems citing examples of each. **(20 marks)**

Question Four

- a) What is POST, during booting process? **(2 marks)**
- b) What is the functionality of the following keys on the keyboard? **(10 marks)**
- (i) Shift key
 - (ii) Caps lock
 - (iii) Space bar
 - (iv) Delete

(v) Num lock

- c) Which are the rules to follow while naming folders and files in windows operating system. **(8 marks)**

Question Five

- a) Differentiate between graphical user interface from the command line interface. **(10 marks)**
- b) Discuss the importance of computers in your daily tasks. **(10 marks)**