



Technical University of Mombasa

Faculty of Business & Social Studies

DEPARTMENT OF LIBERAL STUDIES & COMMUNITY DEVELOPMENT

CERTIFICATE IN COMMUNITY DEVELOPMENT AND COUNSELING
(CCDC J. 2013)

BCD 1102: INTRODUCTION TO SOCIAL WORK

SPECIAL/SUPPLEMENTARY EXAMINATIONS

SERIES: JUNE 2013

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES:

-Answer **ALL** questions in section **ONE**
-Any **TWO** questions in section **TWO**
This paper consists of **2** printed pages

SECTION ONE (COMPULSORY) 30 MARKS

QUESTION ONE

- (a) Differentiate between the following terms
- i) Social work and social welfare. (4 marks)
 - ii) Community care and Residential care. (4 marks)
 - iii) Social justice and social change. (4 marks)
- (b) Explain **FOUR** approaches to social work. (8 marks)
- (c) Explain **FOUR** functions of a social worker. (8 marks)
- (d) Define the term “communities practice” (2 marks)

SECTION TWO

(Answer any **TWO** questions from this section)

QUESTION TWO

- (a) Identify **FOUR** characteristics of social workers. (8 marks)
- (b) Explain the **FOUR** roles of a social worker. (8 marks)
- (c) Define the following terms.
- i) Field social worker. (2 marks)
 - ii) Residential social worker. (2 marks)

QUESTION THREE

- (a) i) Outline the **FOUR** social problem factors in social work. (4 marks)
- ii) State and discuss the purpose of international social work. (6 marks)
- (b) Identify and discuss the origins of social work. (10 marks)

QUESTION FOUR

- (a) Define the following terms.
- i) Social problem (2 marks)
 - ii) Personal problem (2 marks)
 - iii) Group (2 marks)
 - iv) Norms (2 marks)
 - v) Values (2 marks)
- (b) Explain the social stereotypes found in social work (8 marks)
- (c) Differentiate between probation officers and almoners (medical social workers) (2 marks)

QUESTION FIVE

- (a) State and explains the **FOUR** role models for social work practice. (8 marks)
- (b) Identify and discuss **FOUR** types of institutions in which Residential Social Workers

perform their duties.

(12 marks)