



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF LIBERAL STUDIES & COMMUNITY DEVELOPMENT

**DIPLOMA IN COMMUNITY DEVELOPMENT AND COUNSELING
(DCDC SEPT 11 Y2 S2)**

BCD 2209 : COMMUNITY BASED ORGANIZATIONS (CBO's)

SPECIAL/SUPPLEMENTARY EXAMINATIONS

SERIES: JULY, 2014

TIME: 2 HOURS

INSTRUCTIONS TO CANDIDATES:

- This paper consists of section A and B.
- SECTION A:** Answer **ALL (COMPULSORY)** questions
- SECTION B :** Answer any **TWO** question from this section.
- This paper consists of **2 printed** pages

SECTION A: COMPULSORY (30 MARKS)

QUESTION 1

(a) Define the following terms as used by Community Based Organization (CBOs):

Specialization	(2 marks)
Standardization	(2 marks)
Formalization	(2 marks)
Centralization	(2 marks)
Leadership	(2 marks)
Motivation	(2 marks)
Partnership	(2 marks)

(b) Name any **SIX** types of leaders. (4 marks)

(c) Cite any **SIX** ways of enhancing leadership in Community Based Organizations. (6 marks)

(d) Identify any **FOUR** types of Capacity Building practiced by CBOs (6 marks)

SECTION B: Answer any TWO questions from this section (40 marks)

QUESTION 2

(a) The SWOT analysis provides convenient headings through which an organization can be studied. Discuss. (10 marks)

(b) Briefly discuss any **FIVE** factors influencing organizational culture. (10 marks)

QUESTION 3

(a) Causes of change in an organization can be external or internal or even both. Discuss. (12 marks)

(b) State **FIVE** causes of resistance to change in an organization. (8 marks)

QUESTION 4

(a) Describe techniques of managing change in organization. (10 marks)

(b) Outline the impact of change in community Based Organizations. (10 marks)

QUESTION 5

(a) State **FIVE** major functions of management in Community Based Organization. (10 marks)

(b) Highlight **FIVE** advantages of strategic planning and discuss briefly **FOUR** types of strategies employed by Community Based Organization (CBOs). (4 marks)