



# Technical University of Mombasa

*Faculty of Business & Social Studies*

## **DEPARTMENT OF LIBERAL STUDIES & COMMUNITY DEVELOPMENT**

CERTIFICATE IN COMMUNITY DEVELOPMENT AND COUNSELING  
(CCDC Jan 13)

**BCD 1106 : COMMUNITY ISSUES AND COUNSELING**

SPECIAL/SUPPLEMENTARY EXAMINATIONS

**SERIES: OCTOBER, 2013**

**TIME: 2 HOURS**

### **INSTRUCTIONS TO CANDIDATES:**

-This paper consists of **TWO** sections

-Section **A** is **COMPULSORY**.

Answer any **TWO** questions in section **B**

-This paper consists of **3 printed** pages

## SECTION A : COMPULSORY (30 marks)

### QUESTION ONE

a) Define the following terms:-

- (i) Community (2 marks)
- (ii) Community counseling (2 marks)
- (iii) Community counselor (2 marks)

- b) (i) List **SIX** signs of conflict (5 marks)  
(ii) State **THREE** causes of conflict (3 marks)  
(iii) Mention **THREE** ways in which intrapersonal conflict occurs. (3 marks)

c) List the **FOUR** levels of communities. (4 marks)

d) Define the term sense of community (2 marks)

e) State **TWO** goals of community counseling (2 marks)

f) Mention **FOUR** models of community counseling. (4 marks)

## SECTION B: Answer any **TWO** questions from this section.

### QUESTION TWO

- a) Explain **FIVE** positive and **FIVE** negative consequences of conflict. (10 marks)  
b) Explain **FIVE** guidelines to bear in mind when using the following conflict resolution methods:

- (i) Mediation
- (ii) Arbitration (10 marks)

### QUESTION THREE

- (i) Define a self help group (2 marks)
- (ii) Explain **SEVEN** activities that take place in a self help group. (7 marks)
- (iii) Discuss the relevance of community counseling. (6 marks)
- (iv) Outline **FIVE** roles of a community counselor.

### QUESTION FOUR

- (i) Mention **FIVE** types of rehabilitation and briefly explain what their purposes are. (10 marks)
- (ii) Explain the **FOUR** components of community counseling framework (10 marks)

## QUESTION FIVE

- a) Discuss **FIVE** points that should be considered when forming the following groups for counseling:
- (i) Children (5 marks)
  - (ii) Women (5 marks)
  - (iii) The elderly (5 marks)
- b) Explain **FIVE** conflict response strategies. (10 marks)