



# THE MOMBASA POLYTECHNIC UNIVERSITY COLLEGE

(A Constituent College of JKUAT)

*Faculty of Engineering & Technology*

**DEPARTMENT COMPUTER SCIENCE & INFORMATION TECHNOLOGY**

DIPLOMA IN INFORMATION & COMMUNICATION TECHNOLOGY  
&

DIPLOMA IN INFORMATION TECHNOLOGY  
**DICT 2K 9J/DIT 2K 9J/DIP 9M DICT 9M/DICT 2K 10J**

**EIT 2312: PRINCIPLES & PRACTICE OF MANAGEMENT**

SPECIAL/SUPPLEMENTARY EXAMINATION

**SERIES: FEBRUARY/MARCH 2012**

**TIME: 2 HOURS**

## **Instructions to Candidates:**

You should have the following for this examination

- *Answer Booklet*

This paper consist of **FIVE** questions in **TWO** sections **A & B**

Answer question **ONE (COMPULSORY)** and any other **TWO** questions

Maximum marks for each part of a question are as shown

This paper consists of **TWO** printed pages

## SECTION A (COMPULSORY)

### Question 1

- a) Name and explain **FOUR** stages that a product undergoes (8 marks)
- b) What is management? (2 marks)
- c) List **FIVE** resources which are organizational assets (5 marks)
- d) Organizational performance measures how effectively and efficiently managers use the organizational resources. Explaining the meaning of **efficiently** and **effectively**? (5 marks)

## SECTION B (Answer any two questions)

### Question 2

- a) What do we mean by the word planning? (3 marks)
- b) List and explain the levels of management (9 marks)
- c) What is the meaning of the Word Downsizing as used in management (3 marks)

### Question 3

- a) What is a role? (2 marks)
- b) Mintzberg came up with the various managerial roles, state and explain all the managerial roles (13 marks)

### Question 4

- a) State and explain the **FIVE** evolution of management theories (15 marks)

### Question 5

- a) Henry Fayol developed a set of 14 Management Principles, List and explain Ten of them (10 marks)
- b) Explain the **TWO** theories of Douglas McGregory in relation to worker assumptions (5 marks)