



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

UNIVERSITY EXAMINATIONS FOR DEGREE IN
BACHELOR OF BUSINESS ADMINISTRATION

HCA 2108: LEADERSHIP & GOVERNANCE

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2013

TIME: 2 HOURS

INSTRUCTIONS:

- Answer Question **ONE (Compulsory)** and any other **TWO** questions.
This paper consists of Two printed pages
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QUESTION 1 (Compulsory)

- Management is the act of getting people together to accomplish desired goals and objectives using available resources efficiently and effectively. Explain FIVE functions of management. **(10marks)**
- Leadership results because manager possess power over their group members. Within organizations explain the five forms of power. **(10marks)**
- There are general approaches that have been used to help identify and come up with various categorizations of inspirational leadership. Explain five categories of Inspirational leadership. **(10marks)**

QUESTION 2

- Explain the five steps of leadership process. **(10marks)**
- Discuss the FIVE conflict resolution techniques. **(10marks)**

QUESTION 3

- a) Developing managers in an organization is a very important matter. Discuss five areas of training for managers which can help them become better at their work. **(10marks)**
- b) Discuss the conflict handling intensions that an individual can choose to act during conflict. **(10marks)**

QUESTION 4

- a) During work group development, a team goes through four stages. Discuss the stages. **(12marks)**
- b) Business that wish to develop strong managers today are facing a number of challenges in management development. Discuss four of these common challenges of management development. **(8marks)**

QUESTION 5

As a result of corporate failures around the world , a number of corpotate governanace codes have been published with the view of definig best practice in corporate governance. Discuss in details ten principles of corporate Governance. **(20marks)**