



**TECHNICAL UNIVERSITY OF MOMBASA**  
*Faculty of Business & Social Studies*

DEPARTMENT OF BUSINESS STUDIES

INTERNATIONAL DIPLOMA

**BLTM 2103: LOGISTICS & SUPPLY CHAIN MANAGEMENT**

END OF SEMESTER EXAMINATIONS

**SERIES:** AUGUST 2013

**TIME:** 2 HOURS

**INSTRUCTIONS:**

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

***This paper consists of Two printed pages.***

### **QUESTION 1 (Compulsory)**

- a) Outline five strategies that may be used to improve the security of goods in transit. **(10marks)**
- b) Explain Five challenges that may be faced by logisticians when transporting goods in the supply chain. **(10marks)**
- c) Describe Five factors that may be considered when selecting subcontractors. **(10marks)**

### **QUESTION 2**

- a) Analyse Five challenges of outsourcing Logistics services to a third party provider. **(10marks)**
- b) Describe FIVE challenges of using rail transport. **(10marks)**

### **QUESTION 3**

- a) Explain five benefits of packaging. **(10marks)**
- b) Outline five functions/roles of freight agents. **(10marks)**

### **QUESTION 4**

- a) Discuss five strategies that may be used to improve supplier relations. **(10marks)**
- b) Outline the open tendering process/steps. **(10marks)**

### **QUESTION 5**

- a) Analyse five factors that may be considered when evaluating tenders. **(10marks)**
- b) Explain five strategies that may be used to reduce the deterioration of stocks. **(10marks)**