



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

UNIVERSITY EXAMINATIONS FOR
MASTERS OF BUSINESS ADMINISTRATION

BHR 5205 : HUMAN RESOURCE MANAGEMENT

END OF SEMESTER EXAMINATIONS

SERIES: AUGUST 2013

TIME: 3 HOURS

INSTRUCTIONS:

– Answer any **FOUR** questions.

This paper consists of Two printed pages

QUESTION 1 (Compulsory)

You are a trade union leader. Your members in 2 meeting instruct you to organize 2 strike for raising bar on salary & allowances.

- a) Show how you would go about this. (15marks)
- b) Examine the repercussions. (10marks)

QUESTION 2

- a) What do you understand by the term collective bargaining and discuss the conditions necessary for successful collective bargaining. (10marks)
- b) Explicate the hurdles of collective bargaining in light of a developing country. (15marks)

QUESTION 3

Explicate the causes of grievances by different segments of the workforce given Kenya's quest for vision 2030. (25marks)

QUESTION 4

- a) Expound on approaches to teamwork. (10marks)
- b) How does a team develop fizzle out in the presence of informal relations in a firm. (15marks)

QUESTION 5

What is power & how does its types influences leadership in a developed action. (25marks)