



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN BUSINESS ADMINISTRATION

BHR 2206: HUMAN RESOURCE MANAGEMENT

END OF SEMESTER EXAMINATIONS

SERIES: AUGUST 2013

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

- a) Explain the Five objectives of Human Resource management. (10marks)
- a) Explain the five needs for human resource planning. (10marks)
- b) Explain the five advantages of external recruitment. (10marks)

QUESTION 2

- a) Discuss the human resource planning process? (12marks)
- b) Explain the two types of training and their advantages. (8marks)

QUESTION 3

- a) Explain the Five advantages of interviews (10marks)
- b) Define the following terms
 - i) Job analysis
 - ii) Selection
 - iii) Human resource policies
 - iv) Recruitment
 - v) Informal interview (10marks)

QUESTION 4

- a) Explain FIVE causes of accident at work place? (10marks)
- b) Discuss briefly the five roles of human resources manager in training and developing works. (10marks)

QUESTION 5

- a) Briefly explain the advantages of performance appraisal. (10marks)
- b) Explain five types of human resources policies. (10marks)