



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

CERTIFICATE IN TOURS AND TRAVEL OPERATIONS

(CTTO S12)

BHT 1203 : TOUR GUIDING TECHNIQUES

END OF SEMESTER EXAMINATIONS

SERIES: DECEMBER 2013

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of Sections **A** and **B**.
- Section **A** is **Compulsory**. Answer any **TWO** questions in Section **B**.
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- ***This paper consists of Two printed pages.***

SECTION A (Compulsory) 30 Marks

QUESTION 1

Most animals are shy and nocturnal and their presence is revealed by tracks and signs

- a) Giving relevant examples, describe FIVE signs that are important in identification of animals in field guiding. (15 marks)
- b) List any FIVE (5) factors that may alter or change track signs. (5marks)
- c) When conducting a nature walk, highlight any FIVE (5) hazards that you may face while tracking wildlife. (10marks)

SECTION B (Answer any TWO questions) 40 Marks

QUESTION 2

- a) What is animal capture? (2marks)
- b) When handling captured animals, it is important to ensure compassion. Describe any FOUR (4) forms of compassion to captured animals. (8 marks)
- c) Describe five (5) capture methods giving relevant examples. (10marks)

QUESTION 3

- a) A professional guide needs to be alert and prepared in bird watching. Highlight five (5) ways of ensuring this. (10 marks)
- b) In camping, fire building and safety are important bushcraft skills. Explain how you can ensure this. (10marks)

QUESTION 4

- a) As a tour guide based at Mwaluganye elephant sanctuary describe FIVE (5) ways that wildlife signs can be used in management of the area. (10 marks)
- b) In successful capture of wildlife, list any five factors to consider. (10 marks)

QUESTION 5

- a) List and briefly explain any TEN qualities of a professional tour guide. (10marks)
- b) Mountain climbing is about shared companionship and not a competition. As a leader of a group climbing Mount Elgon, how can you ensure this. (10marks)