



# TECHNICAL UNIVERSITY OF MOMBASA

*Faculty of Business & Social Studies*

DEPARTMENT OF HOSPITALITY & TOURISM

DIPLOMA IN TOURISM MANAGEMENT

(DTM )

**BHT 2212: AIR FARES & TICKETING**

END OF SEMESTER EXAMINATIONS

**SERIES:** AUGUST 2013

**TIME:** 2 HOURS

**INSTRUCTIONS:**

- This paper consists of Sections **A** and **B**.
- Answer ALL questions in section A and any other TWO questions in section B
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- ***This paper consists of FOUR printed pages.***

## SECTION A (Compulsory) 30 Marks

### QUESTION 1

Identify the traffic conference areas that the following cities are located.

- i) Bangkok
- ii) Nairobi
- iii) Intanbul
- iv) Mexico city
- v) New York
- vi) Mumbai
- vii) Barcelona
- viii) Toronto
- ix) Sydney
- x)

(5marks)

Johannesburg

### QUESTION 2

- a) Describe the following fare code display

YJP6M

(8marks)

- b) Explain the following codes used in airline ticket sales.

- i) SITI
- ii) SITO
- iii) SOTI
- iv) SOTO

(8marks)

### QUESTION 3

Highlight NINE considerations that constructed itineraries and airfares must ensure coverage in airfares and ticketing procedures. (9marks)

## SECTION B

### QUESTION 4

- a) Explain the following linear fare calculation entry.

LON BA WAN 532.53NUC532.53 END ROE 0.61 7797

(10marks)

- b) Outline FIVE sources of fare information during airfare construction process.

(10marks)

### QUESTION 5

- a) Using the journey shown below complete the fare calculation areas.

(10marks)

TPM	ITINERARY	TRAVEL DETAILS		
		Airline	Date of Travel	Class
206	BRU	BA	09 JUN	C
574	VIE	05	14 JUN	C
342	WAN	05	19 JUN	C
1555	TLV	LY	04 JUN	C
244	CAI	LY	04 JUN	C

FARE COMPOWENY	?			
FARE NUC	1416.323			
NPM	?			
Surahage (ems)	?			
HIPs	?			
Subtotal	?			
Minimum fare check	?			
Stard Total				
ROSE & RU	ROE	RU	D4	NTE
	0.617797	1	2	5
Fare (local currency)	GBP ?			
Fare calculation in lenear Format.	?			

b) Highlight the content of currency conversion tables used in air fare construction.(10marks)

### QUESTION 6

- c) Work out how much sierchage for each of the following journeys, and then surcharge the fare taking the answer to the two decimal places.
- London to Chicago, c class: NUC 366 1.39.  
MPM 4740. , flow milege is tpm 5449.
  - Milan to New York, y class: NUC 882.92  
MPM 4815, flown milege is YPM 5998.
  - Dublin to Gothenburg, y class:NUC 9242.11  
MPM 15582, flown milege is TPM 17900.
  - Sydney to Moscow,f class; NUC 3661.39  
MPM 4740, flown milege TPM 5210

Note

Take. Over 1.000 but notmore than 1.050 = 5% or 5m surcharge.  
Over 1.050 but not more than 1.100 = 10% 10m surcharge  
Over 1.100 but not more than 1.150 = 15% or 15m surcharge.  
Over 1.150 but not more than 1.200 = 20% or 20m surcharge.  
Over 1.200 but not more than 1.250 = 25% or 25m surcharge.

(10marks)

b) Highlight TEN piece of information that is likely to be found on a passenger ticket in air travel.

**QUESTION 7**

a) Payment of travel services may be processed through various ways Highlight FIVE such ways. (10marks)

b) Highlight the conditions that are applicable to special fares in air fare construction. (10marks)