



**TECHNICAL UNIVERSITY OF MOMBASA**  
***Faculty of Business & Social Studies***

DEPARTMENT OF HOSPITALITY & TOURISM

CERTIFICATE IN CATERING AND ACCOMMODATION  
(CCA S12)

**BHC 1107: FOOD AND BEVERAGE SERVICE AND SALES**

END OF SEMESTER EXAMINATIONS

**SERIES:** APRIL 2013

**TIME:** 2 HOURS

**INSTRUCTIONS:**

- This paper consists of Sections **A** and **B**.
- Section **A** is **Compulsory**. Answer any **TWO** questions in Section **B**.
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- ***This paper consists of Three printed pages.***

## SECTION A (Compulsory) 30 Marks

### QUESTION 1

- a) Explain the meaning of the following terms:
- i) Menu (2 marks)
  - ii) Non-alcoholic beverage (2 marks)
  - iii) Squash (2 marks)
  - iv) Tea (2 marks)
  - v) Accompaniment (2 marks)
- b) State **FOUR** characteristics of each of the following menus:
- i) Table d'hôte (4 marks)
  - ii) A la carte (4 marks)
- c) Explain **FOUR** methods of taking food and beverage orders in the service area. (12 marks)

## SECTION B (Answer any TWO questions) 40 Marks

### QUESTION 2

- a) Identify the standard accompaniments for the following dishes:
- i) Avocado (1 mark)
  - ii) Crème de tomate (1 mark)
  - iii) Grapefruit cocktail (1 mark)
  - iv) Steamed fish (1 mark)
  - v) Mixed grill and grilled steaks (1 mark)
- b) Discuss the following service areas:
- i) Stillroom (5 marks)
  - ii) Hotplate (5 marks)
  - iii) Plateroom (5 marks)

### QUESTION 3

- a) State **FOUR** qualities of good coffee. (2 marks)
- b) Non-alcoholic beverages are classified into cold and hot drinks. Discuss the cold non alcoholic drinks giving examples in each case. (18 marks)

### QUESTION 4

- a) Outline the **SEVEN** stages of the food and beverage service sequence. (3 ½ marks)

b) Discuss the following food and beverage service styles:

i) English service

**(5 marks)**

ii) American service

**(5 marks)**

iii) French service

**(6 ½ marks)**

### **QUESTION 5**

Using illustrations, explain **FOUR** instances when it is necessary to write a special food check during service.

**(20 marks)**