



TECHNICAL UNIVERSITY OF MOMBASA
Faculty of Business & Social Studies
DEPARTMENT OF HOSPITALITY & TOURISM

CERTIFICATE IN CATERING AND ACCOMMODATION

BHC 1115: HOUSEKEEPING OPERATIONS II

SUPPLEMENTARY/SPECIAL EXAMINATIONS

SERIES: FEBRUARY 2013

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **TWO** Sections **A & B**.
- Section **A** is **Compulsory**.
- Answer any other **TWO** questions in Section **B**.

This paper consists of Two printed pages.

SECTION A (Compulsory)

QUESTION 1

- a) Give **FIVE** reasons as to why paint is widely used today as a surface finish. **(5 marks)**
- b) Outline
i) **TWO** disadvantages of wooden surface. **(2 marks)**
ii) **TWO** methods of preserving wooden surfaces in Housekeeping department. **(2 marks)**
- c) State **FIVE** uses of carpets. **(5 marks)**
- d) Differentiate between floor seals and floor polishes. **(4 marks)**
- e) List **FIVE** types of:
i) Hard floor finishes
ii) Semi hard floor finishes **(10 marks)**
- f) Identify **TWO** functions of floor mats. **(2 marks)**

SECTION B (Answer any **TWO** questions)

QUESTION 2

- a) Explain **FIVE** points to consider in selection of a surface finish. **(10 marks)**
- b) Describe with use of diagrams **FIVE** types of flower arrangements. **(10 marks)**

QUESTION 3

- a) Describe **FOUR** types of polishes. **(8 marks)**
- b) State **TWELVE** security measures to be observed in Housekeeping department. **(12 marks)**

QUESTION 4

- a) Explain **SIX** points to consider in selection of a colour scheme. **(12 marks)**
- b) Describe **FOUR** types of keys. **(8 marks)**

QUESTION 5

- a) Describe **THREE** main types of colours. **(6 marks)**
- b) Outline **FOUR** functions of protective finishes. **(4 marks)**
- c) Identify **FIVE** types of colours and give their meanings. **(10 marks)**