



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF BUSINESS STUDIES

DIPLOMA IN HUMAN RESOURCE MANAGEMENT & INDUSTRIAL RELATIONS

BHR 2202: INDUSTRIAL RELATIONS

SUPPLEMENTARY/SPECIAL EXAMINATIONS

SERIES: FEBRUARY 2013

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of **FIVE** questions.
- Answer question **ONE (Compulsory)** and any other **TWO** questions.

This paper consists of Two printed pages.

QUESTION 1 (Compulsory)

- a) What do you understand by “industrial relations charter”? **(10 marks)**
- b) Explain in details the role each of the signatories has undertaken to play towards the achievement of its goals. **(20 marks)**

QUESTION 2

Briefly explain the historical development of trade union before and after independence. **(20 marks)**

QUESTION 3

- a) What do you understand by the term collective bargaining agreement? **(5 marks)**
- b) Explain role of negotiations and skills that may be necessary for a successful negotiation. **(15 marks)**

QUESTION 4

- a) Identify and briefly explain the causes of redundancy. **(10 marks)**
- b) Explain the process and criteria that may be applied when affecting redundancy. **(10 marks)**

QUESTION 5

Write short notes on the following:

- a) Industrial court. **(10 marks)**
- b) Role of FKE in industrial relations. **(10 marks)**