

TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF MEDIA & GRAPHIC DESIGN

UNIVERSITY EXAMINATIONS FOR DEGREE IN BACHELOR OF JOURNALISM AND MASS COMMUNICATION

BMC 4213: INTRODUCTION TO PSYCHOLOGY FOR MASS COMMUNICATION

SUPPLEMENTARY/SPECIAL EXAMINATIONS

SERIES: MARCH 2014 TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of TWO Sections A & B.
- Section A is Compulsory.
- Answer any other **Two** questions in Section **B**.

This paper consists of Two printed pages

SECTION A (Compulsory)

QUESTION 1

a) Differentiate between perception, sensation, attitudes and opinion. (8 marks)

b) Identify FIVE factors that Muzafer Sherif, identifies of any group. (5 marks)

c) i) What is Science? (2 marks)

ii) Psychologists argue that psychology is a Science. Why do you think psychologists advance such a position? (6 marks)

d) i) What FIVE factors that would motivate workers. (5 marks)

ii) Give FOUR symptoms of someone under severe depression. (4 marks)

SECTION B (Answer any Two Questions)

QUESTION 2

Identify and discuss the **THREE** structures of personality according to Sigmund Freud. (20 marks)

QUESTION 3

Discuss FIVE defence mechanisms.

(20 marks)

QUESTION 4

Identify and discuss the various components of Maslows hierarchy of needs or self actualization theory.

(20 marks)

QUESTION 5

Discuss **TEN** circumstances that can lead to stress at the workplace.

(20 marks)