



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Department of HOSPITALITY & Tourism MANAGEMENT

UNIVERSITY EXAMINATION FOR THE DEGREE OF: BACHELOR OF TECHNOLOGY IN HOTEL AND HOSPITALITY MANAGEMENT (BTHMS22)

HHH 4308: PROPERTY AND FACILITY MANAGEMENT

END OF SEMESTER EXAMINATION

SERIES: APRIL 2025

TIME: 2 HOURS

DATE: Pick Date Apr 2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) Describe the following types of hospitality facilities; (4 marks)
 - i. Hotels
 - ii. Holiday Villages
 - iii. Condominiums
 - iv. Villas
- b) Outline six main functions of a hospitality property. (6 marks)
- c) Describe the role of property managers (20 marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

Discuss the issues related to site developments that are important during the drawing of building plans for hotels and hospitality facilities. (20 marks)

QUESTION THREE

- a) Discuss the operational considerations to put in place for a hotel during preparations of building plans. (10 marks)
- b) Describe how one ensures that they meet the safety requirements during drawing of plans and construction of hospitality facilities. (10 marks)

QUESTION FOUR

- a) Outline the conceptual process in hospitality facility development. (10 marks)
- b) Describe the design sequence of a food service facility (10 Marks)

QUESTION FIVE

- a) Describe the following types of maintenance; (5 marks)
 - i. Preventive maintenance
 - ii. Corrective maintenance
 - iii. Running maintenance
 - iv. Shutdown maintenance
 - v. breakdown maintenance
- b) Describe the administration procedures for maintenance of properties (15 Marks)