



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Department of HOSPITALITY & Tourism MANAGEMENT

UNIVERSITY EXAMINATION FOR THE DEGREE IN: BACHELOR OF SCIENCE IN TOURISM MANAGEMENT (BSTM S24)

HHT 4105: SAFETY AND SECURITY IN TOURISM

END OF SEMESTER EXAMINATION

SERIES: JULY 2025

TIME: 2 HOURS

DATE: Pick Date JULY 2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of FIVE Question(s). Attempt question ONE (Compulsory) and any other TWO questions.

Do NOT write on the question paper.

Mobile phones are NOT allowed in the examination room

SECTION A (Answer all the Questions)

(30 Marks)

QUESTION ONE

- a) Safety and security is nowadays considered as an indispensable requirement for travel. Explain. (5 mks)
- b) Mention any four unsafe practices by tourists that could endanger their own safety (4 mks)
- c) Outline the principles of dealing with the media in relation to tourism safety and security (4 mks)
- d) State at least five factors that have made Kenya an attractive target for terrorists (5 mks)
- e) Give four reasons why staff training is an important part of tourism safety and security (4 mks)
- f) Mention any three ways that influence a tourists perception of a destination to be perceived unsafe and insecure (3 mks)

- g) Give at least five tips to ensure health and safety for travellers (5 mks)

QUESTION TWO

Compare the differences between crime and terrorism (20 mks)

QUESTION THREE

- a) Discuss the components that should be part of a national tourism safety and security plan (15 mks)
- b) Explain the health-related challenges associated travel (5 mks)

QUESTION FOUR

Discuss the various sources of safety and security risks in tourism (20 mks)

QUESTION FIVE

- a) Briefly explain the reasons why risk management is an important aspect of tourism safety and security management (5 mks)
- b) Mention atleast five reasons why tourists tend to fall victim to crime during travel (5 mks)
- c) Outline the different measures that following entities could take in order to ensure the safety and security of their clients during travel
 - o Tour operators and travel agencies (5 mks)
 - o Transportation providers (5 mks)