



# TECHNICAL UNIVERSITY OF MOMBASA

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School of Humanities and Social Sciences

Department of HOSPITALITY & Tourism MANAGEMENT

## UNIVERSITY EXAMINATION FOR THE:

DIPLOMA IN CATERING AND ACCOMMODATION MANAGEMENT

(DCAM S23)

HHC 2205:FOOD AND BEVERAGE CONTROL IN CATERING OPERATIONS

SUPP/SPECIAL EXAMINATION

**SERIES: JULY 2025**

**TIME:2HOURS**

**DATE:**Pick Date**JULY2025**

### Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

**Do not write on the question paper.**

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### **SECTION A (Answer all the questions)**

**30 POINTS**

#### **QUESTION ONE**

- a) Identify and explain 5 the types of receiving documentation(10 marks)
- b) Discuss the 5 importance of food and beverage volume forecasting in catering establishment(10 marks)
- c) Explain the following pricing situations
  - i. Coupons(2marks)
  - ii. Value pricing(2 marks)
  - iii. Bundling(2 marks)
  - iv. Beverages at reception(2 marks)
  - v. A budget(2 marks)

**SECTION B (Answer only TWO questions)**

**QUESTION TWO**

- a) Discuss 5 reasons of incorporating a system of standardized recipes in the kitchen(10 marks)
- b) State and explain 5 documents used in the receiving process(10 marks)

**QUESTION THREE**

- a) Discuss 5 ways on how to deal with external threats to revenue security(10 marks)
- b) State and explain 5 areas of control in the production of food(10 marks)

**QUESTION FOUR**

- a) Selling price is a function of much more than the product cost. State and explain 5 other factors that significantly affect pricing(10 marks)
- b) Discuss 5 factors that affect employee productivity(10 marks)

**QUESTION FIVE**

- a) Discuss 5 receiving pitfalls(10 marks)
- b) Discuss the following
  - i. Fixed costs(2 marks)
  - ii. Semi fixed costs(2 marks)
  - iii. Variable costs(2 marks)
  - iv. Break even analysis(2 marks)
  - v. Labor costs(2 marks)