



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Department of HOSPITALITY & Tourism MANAGEMENT

UNIVERSITY EXAMINATION FOR THE:

DIPLOMA IN CATERING AND ACCOMMODATION MANAGEMENT S 24

BHC 2103: TEXTILES AND LAUNDRY

END OF SEMESTER EXAMINATION

SERIES: JULY 2025

TIME: 2 HOURS

DATE: Pick Date JULY 2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt ~~Choose~~ instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

a) Define the following terms. (10 marks)

- i) Care Label
- ii) Spandex fabrics
- iii) Blended fabrics
- iv) A detergent

v) Care label

- b) Classify laundry equipment and in each case give two examples in each case. (10 marks)
- c) Outline **FOUR** qualities of a good laundry soap. (4 marks)
- d) Explain **THREE** safety measures in the Laundry Room. (6 marks)

SECTION B 40 MARKS (Answer only TWO questions)

QUESTION TWO (20 MARKS)

- a) Explain any **FIVE** rules of stain removal. (10 marks)
- b) Give the uses of the following laundry agents. (10 marks)
 - i) Starch
 - ii) borax
 - iii) antichlor
 - iv) salt of lemon
 - v) stiffening agents

QUESTION THREE (20 MARKS)

- a) Discuss the **TWO** types of linen and uniform room (10 marks)
- b) Using clear illustrations explain the laundry cycle. (10 marks)

QUESTION FOUR (20 MARKS)

- a) Compare and contrast the properties of silk and linen. (10 marks)
- b) Using a clear illustration explain the role of laundry attendants. (10 marks)

QUESTION FIVE (20 MARKS)

- a) Discuss the safety measures to observe in the laundry area. (8 marks)
- b) Discuss laundry processes in their order of occurrence. (12 marks)