



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Department of HOSPITALITY & Tourism MANAGEMENT

UNIVERSITY EXAMINATION FOR THE:

DIPLOMA IN CATERING AND ACCOMMODATION MANAGEMENT S 24

BHC 2103: TEXTILES AND LAUNDRY

END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2024

TIME: 2 HOURS

DATE: Pick Date Dec 24

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

a) Define the following terms. (10 marks)

- i) First aid
- ii) Fabric
- iii) Laundromat
- iv) A detergent

- v) Care label
- b) State and briefly explain **FOUR** factors on the care of laundry equipment (4 marks)
- c) Classify man-made textile Fibers and in each case give two examples in. (8 marks)
- d) Give any **FOUR** qualities of cotton fabric that makes it suitable for making table clothes. (8 marks)

SECTION B 40 MARKS (Answer only TWO questions)

QUESTION TWO (20 MARKS)

- a) Explain any **FIVE** rules of stain removal. (5 marks)
- b) Discuss the importance of the following laundry procedures. (10 marks)
 - i) Starching
 - ii) Disinfecting
 - iii) Drying
 - iv) Bluing
 - v) Rinsing
- c) Outline FIVE roles of laundry supervisor. (5 marks)

QUESTION THREE (20 MARKS)

- a) Discuss any TWO types of laundry services, state their advantages and disadvantages. (8 marks)
- b) Explain the FOUR types of linen exchange procedure (10 marks)

QUESTION FOUR (20 MARKS)

- a) Compare and contrast the properties of silk and nylon. (10 marks)
- b) Explain **FIVE** safety measures to observe in the laundry area. (10 marks)

QUESTION FIVE (20 MARKS)

- a) Classify laundry detergents and in each case give **TWO** examples. (8 marks)
- b) Explain the laundry processes in order of occurrence and in each case give reasons for the steps. (12 marks}