



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Department of HOSPITALITY & Tourism MANAGEMENT

UNIVERSITY EXAMINATION FOR THE: DIPLOMA IN CATERING AND ACCOMMODATION MANAGEMENT (DCAM J23)

UNIT CODE: HHC 2301: UNIT NAME: FACILITY MANAGEMENT

SUP/SPEC EXAMINATION

SERIES: JULY 2025

TIME: 2 HOURS

DATE: Pick Date Jul 2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION 1

- (a) Discuss Five components of a feasibility- site appraisal within the context of Facility Management (10 Marks)
- (b) Explain Five Metrics of Financial reporting in facility management (10 Marks)
- (c) Discuss Five components of a feasibility- site appraisal within the context of Facility Management (10 Marks)

SECTION B (Answer only TWO questions)

QUESTION 2

- (a) Facility layout designing and implementation is influenced by various factors. Explain Five such factors (10 Marks)
- (b) Outline Five Challenges brought about by emerging trends that may affect the work of a facility Manager (10 Marks)

QUESTION 3

- (a) Discuss Five Key Factors that a Manager should seriously consider before getting involved with Hotel Business (10 Marks)
- (b) Outline Five variables which a Facility Manager may use to motivate his workforce (10 Marks)

QUESTION 4

- (a) Discuss Five Phases of Facility Management (10 Marks)
- (b) Discuss Five external variables that a Facility Manager must be familiar with in his to day work (10 Marks)

QUESTION 5

- (a) Discuss Five benefits of Computer Aided Design to a Facility Manager (10 Marks)
- (b) Explain Five roles of the Government in Facility Management (10 Marks)