



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT
UNIVERSITY EXAMINATION FOR THE:
DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT
(DHIM S23)

BHC 2205: HOUSEKEEPING OPERATIONS THEORY II
SUPP/SPECIAL EXAMINATION

SERIES: JULY 2025

TIME: 2 HOURS

DATE: Pick Date July 2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **five** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) Outline the **EIGHT** requirements of a good floor seal. (8 marks)
- b) State **FIVE** reasons as to why ceramic tiles are commonly used today. (5 marks)
- c) Identify **FIVE** colors and give their meanings. (5 marks)
- d) Identify the classification of floor finishes. (7 marks)
- e) Explain the care of fresh flowers (5 marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

- a) Explain **FIVE** factors to consider in selection of a surface finish (10 marks)
- b) Describe **FIVE** types of floor polishes. (10 marks)

QUESTION THREE

- a) Describe **SIX** flower shapes and in each case describe where they are suitably placed.
(12 marks)
- b) Explain **FOUR** advantages of solvent based paints.
(8 marks)

QUESTION FOUR

- a) Identify **TEN** tools used in arranging flowers and in each case state the use each.
(10 marks)
- b) Draw the structure of a carpet
(10 marks)

QUESTION FIVE

- a) Explain **FIVE** properties of wood as surface finish.
(10 marks)
- b) Explain **FIVE**
 - i. uses of floor mats today.
 - ii. methods of care of artificial flowers
(10 marks)