



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT
UNIVERSITY EXAMINATION FOR THE:
DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT
(DHIM S23)

BHC 2205: HOUSEKEEPING OPERATIONS THEORY II
END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2024

TIME: 2 HOURS

DATE: Pick Date DEC 2024

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **five** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) Differentiate between solvent based paints and Emulsion paints. (10 marks)
- b) State FIVE examples of functional surface finishes. (5 marks)
- c) Outline seven disadvantages of wall paper. (7 marks)
- d) Outline EIGHT functions of a floor seal. (8 marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

- a) Explain SIX factors to consider in selection of a carpet. (12 marks)

b) Using examples describe THREE main types of colours (8 marks)

QUESTION THREE

a) Explain FIVE ways of increasing the life expectancy of a surface finish. (10 marks)

b) Outline TEN requirements of a good floor polish. (10 marks)

QUESTION FOUR

a) Explain FIVE contributions of lighting to the interior decoration of a hotel.
(10 marks)

b) Explain FIVE factors to consider in selection of a colour scheme. (10 marks)

QUESTION FIVE

a) State FIVE;
 i. meaning of different colours of flowers.
 ii. Uses of flowers today (10 marks)

b) Discuss FIVE factors to consider in selecting furniture in a hotel. (10 marks)