



TECHNICAL UNIVERSITY OF MOMBASA

School of Business

Department of Business Administration

ORDINARY UNIVERSITY EXAMINATION FOR:

DIPLOMA IN BUSINESS MANAGEMENT

DIPLOMA IN ACCOUNTANCY

DIPLOMA IN PROCUREMENT MANAGEMENT

DIPLOMA IN HUMAN RESOURCE MANAGEMENT

BMG 2104: MANAGEMENT PRACTICE

SERIES: APRIL Pickyear2025

TIME: 2HOURS

DATE: Pick DateApr 2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of five questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question One (30 MARKS)

a) Bureaucratic management is one of the early classical approaches to management.

Discuss the limitations of bureaucracy (10 marks)

b) Describe the roles performed by management in an organization (10 Marks)

c) Explain the factors that are likely to determine the span of control in an organization (10 Marks)

Question Two (20 MARKS)

a) Explain the principles of scientific management advanced by F.W. Taylor and their contribution to modern management (10 Marks)

b) With the use of examples, describe the significance of controlling to an organization (10 Marks)

Question Three (20 MARKS)

- a) Discuss five principles of organising. (10 marks)
- b) Controlling implies that actions of people working through the enterprise are in conformity with the intentions of plans and directly and positively contribute to the best attainment of planned objectives. Describe the controlling process. (10 Marks)

Question Four (20 MARKS)

- a) Discuss five principles of management as formulated by Henry Fayol. (10 marks)
(10 Marks)
- b) The levels of management in an organization will depend on its size, technology and diversity in its range of production. Explain the three levels of management you are familiar with and their functions (10 Marks)

Question Five (20 MARKS)

- a) In a functional structure a department is named according to the function it executes. Describe five advantages of a functional organisational structure. (10 marks)
(10 Marks)
- b) The art of successful delegation does not come easily to managers. Explain the major barriers to delegation. (10 Marks)