



TECHNICAL UNIVERSITY OF MOMBASA

School of Business

Department of Business Administration

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN HUMAN RESOURCE MANAGEMENT

0413552/20/A Type unit code **PERFORMANCE MANAGEMENT**

END OF SEMESTER EXAMINATION

SERIES: MARCH 2025

TIME: 2 HOURS

DATE: Pick Date Mar 2025

Instructions to Candidates

You should have the following for this examination

Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions.

Answer question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

- a) Explain five importance of performance management. (10 marks)
- b) Describe five contents of job description. (10 marks)
- c) Highlight five uses of performance appraisal. (10 marks)

Question TWO

- a) Describe five methods of job analysis. (10 marks)
- b) Explain five methods of performance appraisal. (10 marks)

Question THREE

- a) High light five objectives of performance appraisal. (10 marks)
- b) Explain five problems of performance appraisal. (10 marks)

Question FOUR

- a) Explain five ways of making performance appraisal work. (10 marks)
- b) Explain five benefits to the appraisee receiving feedback. (10 marks)

Question FIVE

- a) High light five benefits of performance appraisal feedback to line managers. (10 marks)
- b) High light five benefits of performance appraisal to the organization. (10 marks)