



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF ENGINEERING AND TECHNOLOGY

Department of BUILDING & Civil engineering

UNIVERSITY EXAMINATIONS FOR:

BACHELOR OF TECHNOLOGY IN CIVIL ENGINEERING

TCV 4424 : CONSTRUCTION MANAGEMENT II

END OF SEMESTER EXAMINATION

SERIES: April 2025

TIME: 2 HOURS

Instructions to Candidates

You should have the following for this examination

- *Answer Booklet, examination pass and student ID*

This paper consists of **four** questions.

Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question One (COMPULSORY 30 MARKS)

- a) Outline the following schools of management thought stating their main thrusts, strengths and limitations;
 - i) Scientific management school,
 - ii) Human relations school,
 - iii) Management science school
 - iv) Contingency view.

Question TWO, (20marks)

- a) Explain the decision-making process and outline the managerial decision-making level. **(8marks)**
- b) Outline stages of the decision-making process. **(12marks)**

Question THREE, (20marks)

- a) Planning is an integral process of management; state its merits in organizations. **(5 marks)**
- b) Planning is said to be rational, perverse, and flexible, explain. **(5marks)**
- c) Outline the planning stages. **(10marks)**

Question FOUR, (20marks)

- a) Explain the concept of small groups, stating their characteristics and contributions in organizations.
- b) Discuss the impact of small groups, and suggest measures to alleviate some of the negative effects in organizations.
- c) Outline the growth and development of small groups from the personal to task perspective

Question FIVE, (20marks)

- a) Outline factors given focus in social responsibility
- b) Analyze the three concentric circles of social responsibility.
- c) Discuss the merits and demerits of corporate social responsibility.