



## TECHNICAL UNIVERSITY OF MOMBASA

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School of Humanities and Social Sciences

Social Sciences

### UNIVERSITY EXAMINATION FOR:

BACHELOR IN LIBRARY & INFORMATION SCIENCE

HIS 4404: MANAGEMENT OF LIBRARIES AND INFORMATION CENTRES

**SERIES:** DEC 2024

**TIME:** 2 HOURS

**DATE:** Pick DateDec 2024

### Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other **TWO** questions.

**Do not write on the question paper.**

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### Question One

- a) Discuss **FIVE (5)** principles of management that can be used in an information centre [10 marks]
- b) Discuss **FIVE (5)** approaches of management that can be applied in a library [10 marks]
- c) Discuss planning models in management of libraries/information centres [10 marks]

### Question TWO

- a) Discuss **FIVE (5)** budgeting techniques used by libraries and information centers [10 marks]
- b) Explain **FIVE (5)** types of policies that can be used in a library/information centres [10 marks]

### Question THREE

- a) Highlight **Five (5)** approaches that may facilitate involvement in decision making [10 marks]
- b) Using illustration, discuss **Five (5)** steps in the theory proposed by Psychologist Abraham Maslow [10 marks]

### Question FOUR

- a) Highlight **Five (5)** advantages of documented policies to a library/information centres [10 marks]
- b) Explain **Five (5)** functions of management in libraries/information centres [10 marks]

### Question FIVE

- a) Discuss **Five (5)** benefits of Artificial Intelligence (AI) in library management [10 marks]
- b) Highlight **Five (5)** barriers in implementing Artificial Intelligence in the library [10 marks]