



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Social Sciences

**UNIVERSITY EXAMINATION FOR:
BACHELOR OF ARTS IN SOCIOLOGY
HSO 4404: INDUSTRIAL SOCIOLOGY**

SERIES: APRIL 2025

TIME: 2 HOURS

DATE: Pick DateApr 2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other **TWO** questions.

Do not write on the question paper.

QUESTION ONE

- a). Discuss the significance of industrial sociology in understanding labor relations in the 21st century. (10 Marks)
- b). Explain how mediation and arbitration play in resolving industrial disputes in Kenya, and how they compare to the role of strikes and protests. (10 Marks)
- c). Using a Sociological theory of your choice explain how industry functions as a social system and how the theory you have chosen influences the way we understand industrial relations. (10 Marks)

QUESTION TWO

- a) Highlight the similarities and differences between the Manorial & Guild system of industrialization. (10 Marks)
- b). Explain how changes in industrial systems affect broader social structures such as family life, community, and social mobility. (10 Marks)

QUESTION THREE

- a). Using examples explain the Marxist approach to Industrial Relations. (10 Marks)
- b). Describe the advantages and disadvantages of modern factory system. (10 Marks)

QUESTION FOUR

- a). Using examples discuss the stages of dispute escalation in industrial relations. (10 Marks)
- b). Using examples, distinguish between formal & informal organization. (10 Marks)

QUESTION FIVE

- a). Citing examples discuss the challenges Kenyan industries face when implementing Corporate Social Responsibilities(CRS) strategies. (10 Marks)
- b).). Analyze the primary legal frameworks and institutions involved in the resolution of industrial. (10 Marks)

Marks)