



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES: SOCIAL SCIENCES
UNIVERSITY EXAMINATION FOR: BACHELOR OF ARTS IN DEVELOPMENT STUDIES
(BADSSEP22Y3S2)

HDS 4308: CHANGE MANAGEMENT
SERIES: JAN-MAY2025

TIME: 2 HOURS

DATE: DEC2025

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of FIVE questions. Answer question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

a) Explain the following concepts as applied in change management:

- i) Organizational change (5 marks)
- ii) Dynamics of change management (5 marks)
- b) State the benefits of diversity management (10 marks)
- c) Explain steps you would take to plan for a Community Based Project (10 marks)

Question TWO

- a) Discuss any FIVE strategies a manager should adopt to overcoming resistance to organizational change (10 marks)
- b) Discuss factors necessary for successful division of labour (10 marks)

Question THREE

- a) As a CEO of organization XYZ explain strategies you would use to manage transition in your organisation (10 marks)
- b) Discuss external and internal factors that cause change in organisations (10 marks)

Question FOUR

- a) Explain any FIVE management approaches of community projects (10 marks)
- b) Discuss any FIVE reasons why people resist organisational change (10 marks)

Question Five

- a) Discuss challenges of diversity in management setting (10 marks)
- b) Explain how to overcome them challenges of diversity in management setting (10 marks)