



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Social Sciences

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN SOCIAL WORK COMMUNITY AND DEVELOPMENT

DSW 2117: PUBLIC ADMINISTRATION & GOVERNANCE

END OF SEMESTER EXAMINATION

SERIES: JULY 2025

TIME: 2 HOURS

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of five questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

- Elaborate the concept of public administration? (7 marks)
- Highlight the characteristics of good governance? (6 marks)
- Discuss the role of civil society in governance? (7 marks)
- Highlight the Four types of governance? (4 marks)
- Define the terms **Public Administration** and **Governance**? (6 marks)

Question TWO

- Explain what the phrase '**POSDCORB**' means in public administration? (20 marks)

Question THREE

- a) Discuss the levels of governance? (10 marks)
- b) State and explain the organs of state governance? (10 marks)

Question FOUR

- a) State and explain the characteristics of public administration? (10 marks)
- b) Highlight the benefits or advantages of popular participation in governance? (10 marks)

Question FIVE

- a) Discuss the importance of good governance in society? (20 marks)