



TECHNICAL UNIVERSITY OF MOMBASA

School of Humanities and Social Sciences

Social Sciences

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN SOCIAL WORK COMMUNITY AND DEVELOPMENT

DSW 2117: PUBLIC ADMINISTRATION & GOVERNANCE

END OF SEMESTER EXAMINATION

SERIES: APRIL 2025

TIME: 2 HOURS

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of five questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

- a) Define the terms:
 - i. Public Administration (2 marks)
 - ii. Governance (2 marks)
- b) Discuss the concept of public administration? (7 marks)
- c) Outline the **Four** types of Governance? (4 marks)
- d) Explain the attributes of good governance? (8 marks)
- e) State and explain the role of civil society in governance? (7marks)

Question TWO

- a) State and explain the characteristics of civil society? (10 marks)
- b) Highlight the benefits or advantages of popular participation in governance? (10 marks)

Question THREE

- a) Highlight the qualities of a good leader with regard to public administration? (10 marks)
- b) Outline the characteristics of public administration? (10 marks)

Question FOUR

- a) Discuss the characteristics of good governance? (10 marks)
- b) Differentiate between public administration and private administration? (10 marks)

Question FIVE

- a) Luther Gulick defined the scope of public administration in the 'POSDCORB', Explain what the letters stand for? (20 marks)