



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Applied and Health Sciences

DEPARTMENT OF PURE AND APPLIED SCIENCES

DIPLOMA IN SCIENCE LABORATORY TECHNOLOGY

(DSL T 10 S)

BMC 2102 : PRINCIPLES OF MANAGEMENT

SPECIAL/SUPPLEMENTARY: EXAMINATIONS

SERIES: JULY 2013

TIME: 2 HOURS

INSTRUCTIONS:

You should have the following for this paper

- *Answer booklet*

This paper consists of **FIVE** questions.

Answer Question **ONE (compulsory)** and any other **TWO** questions

This paper consists of 2 PRINTED pages

Question ONE

- a) According to Hewn Fahol management is not a single activity but a price of distinct but interrelated functions. Define management and briefly explain its FOUR main functions.

(10marks)

- b) Describe any FIVE principles of management thought to be universal in there applications
c) Define planning and briefly explain FOUR of its characteristics features. **(10marks)**

Question TWO

- a) Management is a science as well as an cult. Discuss briefly the statement outlining factors to qualify it as an act of science. **(10marks)**
b) Explain briefly what you understand by coordination and highlight FOUR factors that emphasize it importance **(10marks)**

Question THREE

- a) Management as leaders in their respective organization exhibit different style of leadership explain five types of leadership (from any dimension) prevalent in organizations. **(10marks)**
b) Explain any FIVE reasons stressing the importance of maintaining good industrial relations.

(10marks)

Question FOUR

- a) A managers or an superior can only perform work up – to higher physical ability otherwise he/she must delegate that which is not possible to do.
Explain FIVE factors that make it necessary for manager to delegate authority and responsibility. **(10marks)**
b) Describe the various types of power that people could be found having in organizations.

(10marks)

Question FIVE

- a) Good employee relations is not only describe for manager and employees but also for society and thus it is mostly covered by legislations. Explain briefly FIVE factors emphasize the importance of employment Act 2007. **(10marks)**
b) Explain the salient features of McGregor’s theory a and theory “X” and theory “Y” as are perceived by managers by organizations. **(10marks)**