



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

DIPLOMA IN HOTEL & INSTITUTIONAL MANAGEMENT

(DHIM J14)

BHC 2104: PROPERTY MANAGEMENT

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2014

TIME: 2 HOURS

INSTRUCTIONS:

- This paper consists of Sections **A** and **B**.
- Section **A** is **Compulsory**. Answer any **TWO** questions in Section **B**.
- Mobile phones are not allowed into the examination room.
- Cheating leads to disqualification.
- ***This paper consists of Two printed pages.***

SECTION A (Compulsory) 30 Marks

QUESTION 1

- a) Define the following terminologies:
- i) Water (2 marks)
 - ii) Demographic data (2 marks)
 - iii) Topography (2 marks)
 - iv) Short circuit (2 marks)
- b) List and explain **SIX** types of services required in accommodation and catering premises. (12 marks)
- c) Explain the distribution of water services systems in a catering premise. (10 marks)

SECTION B (Answer any TWO questions) 40 Marks

QUESTION 2

Describe common failures and remedies of electricity service supply systems in the catering premises. (20 marks)

QUESTION 3

State and explain remedies for failure of water service systems in a catering premises. (20 marks)

QUESTION 4

State all types of waste, disposals and explain in their methods of clearing and disposing of these wastes and disposal. (20 marks)

QUESTION 5

Explain safety and security precautions to be taken in catering and accommodation premises. (20 marks)