



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF BUSINESS

DEPARTMENT OF BUSINESS ADMINISTRATION

UNIVERSITY EXAMINATION FOR:

DIPLOMA IN BUSINESS ADMINISTRATION

HUMAN RESOURCE MANAGEMENT

BHR 2203: HUMAN RESOURCES MANAGEMENT II

END OF SEMESTER EXAMINATION

SERIES: DECEMBER 2022

TIME: 2 HOURS

DATE: 21 Dec 2022

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

- a) Highlight FIVE Core elements of Human Resource Management. (10 Marks)
- b) Explain FIVE objectives of Human resource Management. (10 Marks)
- c) Discuss FIVE elements of the system Human Resource Planning elements or sets for planning. (10 Marks)

Question Two

- a) Highlight FIVE internal factors to be considered in Demand forecasting. (10 Marks)
- b) Explain in detail the process of job analysis. (10 Marks)

Question Three

- a) List and explain the contents of a Job Description. (10 Marks)
- b) Discuss FIVE uses of Performance Appraisals to organisations. (10 Marks)

Question Four

- a) Explain FIVE Disadvantages of Incentive based compensation system. (10 Marks)
- b) State FIVE ways in which employee motivation is important to organisations. (10 Marks)

Question Five

- a) Highlight FIVE causes of poor industrial relations in Kenya. (10 marks)
- b) Explain FIVE causes of accidents in the workplace. (10 Marks)