



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT
UNIVERSITY EXAMINATION FOR THE DEGREE IN:
BACHELOR OF TECHNOLOGY IN HOSPITALITY MANAGEMENT
BHH 4102: HEALTH, SAFETY AND SECURITY IN HOSPITALITY

END OF SEMESTER EXAMINATION

SERIES: JULY 2022

TIME: 2HOURS

DATE: Pick DateJul2021

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

-Mobile phones are not allowed in the examination room

This paper consists of **FIVE** questions.

Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

SECTION A (Answer all the questions in this section) 30 POINTS

QUESTION ONE

- a) Describe the different ways in which hotel guests may endanger their safety (5 mks)
- b) Explain the importance of providing safety and security related information to guests (6 mks)
- c) Outline the basic principles of occupational health and safety as per the occupational health and safety legislation (4 mks)
- d) Describe the obligations of the proprietor/manager of a hospitality enterprise with regard to safety and security (5 mks)
- e) Explain the importance of networking with regard to safety and security issues (10mks)

Section B (Attempt any TWO questions in this section)

QUESTION TWO

Safety and security was in the past regarded in a passive manner in hospitality and tourism.
Explain the recent developments that have made safety and security an issue of major concern
(20 mks)

QUESTION THREE

Discuss the impacts of safety and security incidents to the hospitality and tourism (20 mks)

QUESTION FOUR

- a) Describe the common causes of fire accidents in hotels (5 mks)
- b) Discuss prevention measure that could be applied to prevent fire accidents in hotels (15 mks)

QUESTION FIVE

- a) Explain the employers role with regard to occupational health and safety at the workplace
(10 mks)
- b) State and explain the precautions one should take while hiring employees in relation to safety and security
(10 mks)