



## **TECHNICAL UNIVERSITY OF MOMBASA**

---

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT

UNIVERSITY EXAMINATION FOR THE DEGREE IN:

**BACHELOR OF TECHNOLOGY IN HOSPITALITY MANAGEMENT**

**BHH 4102: HEALTH, SAFETY AND SECURITY IN HOSPITALITY**

END OF SEMESTER EXAMINATION

**SERIES: March 2021**

**TIME: 2HOURS**

**DATE:** Pick Date March 2021

### **Instructions to Candidates**

You should have the following for this examination

*-Answer Booklet, examination pass and student ID*

*-Mobile phones are not allowed in the examination room*

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

**Do not write on the question paper.**

---

**SECTION A (Answer all the questions in this section)**

**30 POINTS**

### **QUESTION ONE**

- a) Distinguish between the different types of fires (6 mks)
- b) Describe the different ways in which individual travelers could endanger their own safety and well being while away on a trip (5 mks)
- c) Briefly explain the roles of the employer with regard to occupational health and safety (10 mks)
- d) Describe the five groups of hazards found in workplaces (5 mks)
- e) Outline the four major major issues of focus of the occupational health and safety Act (4 marks)

**Section B (Attempt any TWO questions in this section)**

**QUESTION TWO**

Explain the potential losses that may be occasioned by safety and security incidents to a hospitality enterprise (20 mks)

**QUESTION THREE**

Discuss the different ways lack of safety and security may affect the hospitality industry? (20 mks)

**QUESTION FOUR**

- a) Differentiate between a risk and a crisis (2 marks)
- b) Explain the risk management process (18 marks)

**QUESTION FIVE**

- a) Explain the benefits of networking with others with regard to matters safety and security (10 mks)
- b) Explain the importance of training employees on issues to do with safety and security (10 mks)