



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

SOCIAL SCIENCES

UNIVERSITY EXAMINATION FOR:

DLIS/DARM/JAN 2020

BLR 2103: LIBRARIES AND INFORMATION SYSTEMS IN THE SOCIETY

SERIES: APRIL 2020

TIME: 2 HOURS

DATE: 12 Apr 2021

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt question ONE (Compulsory) and any other TWO questions.

Do not write on the question paper.

Question ONE

- a) Explain the following terms: (6 marks)
 - i. Knowledge management
 - ii. Records center
 - iii. Data center
- b) State any THREE laws of library science according to Dr. S.R Ranganathan. (3 marks)
- c) Explain the importance of selective dissemination of information (SDI) in a library setting. (2 marks)
- d) State and explain any THREE services offered by information referral centres. (3 marks)
- e) Explain the roles of bibliographic centres in Kenya. (3 marks)
- f) Explain FIVE features of knowledge management centers. (5 marks)
- g) State FOUR roles played by data centers in Sub-Saharan Africa. (4 marks)
- h) Explain any FOUR functions of the National Museums of Kenya. (4 marks)

Question TWO

- a) Digital libraries have become a common phenomenon in institutions of higher learning. Explain any FIVE features of digital libraries. (10 marks)
- b) Discuss the emerging trends in technology that have affected the operations of information centers in their service delivery. (10 marks)

Question THREE:

Explain the following types of libraries, highlighting their mandate, the clientele they serve and their main features. (20 marks)

- a) Public libraries
- b) Community libraries
- c) Academic libraries
- d) Special libraries

Question FOUR

- a) Explain the ethical issues that arise in the management of information in information centers (10 marks)
- b) Discuss the laws that govern the management of information in Kenya. (10 marks)

Question FIVE

- a) Explain any FIVE roles of national libraries in developing countries. (10 marks)
- b) Discuss the challenges facing libraries and other information centers in developing countries. (10 marks)