



TECHNICAL UNIVERSITY OF MOMBASA

Faculty of Business & Social Studies

DEPARTMENT OF HOSPITALITY & TOURISM

UNIVERSITY EXAMINATIONS FOR DEGREE IN
BACHELOR OF SCIENCE IN TOURISM MANAGEMENT

BHT 4106: SAFETY & HEALTH ISSUES IN HOSPITALITY & TOURISM

END OF SEMESTER EXAMINATIONS

SERIES: APRIL 2014

TIME: 2 HOURS

INSTRUCTIONS:

- Answer question **ONE (Compulsory)** in Section **A** and any other **TWO** questions in Section **B**.

This paper consists of Two printed pages

SECTION A (Compulsory)

QUESTION 1

- a) Giving relevant hospitality and tourism examples define the following concepts
- i) Security (2 marks)
 - ii) Airport security (2 marks)
 - iii) Illness (2 marks)
 - iv) Food hygiene (2 marks)
 - v) Risks (2 marks)
- b) Identify and discuss **FIVE** health associated with hospitality and tourism. (20 marks)

SECTION B (Answer any TWO questions)

QUESTION 2

Explain **FIVE** security measures taken by hotels to protect guests from harm. **(20 marks)**

QUESTION 3

Describe the **FIVE** key principles of food hygiene according to World Health Organization. **(20 marks)**

QUESTION 4

Drug dependency takes several forms. Explain **THREE** forms of drug dependency. **(20 marks)**

QUESTION 5

The guest who comes to a particular hotel, comes with an understanding that he and his belongings will be safe and secure during his stay. Explain **FOUR** types of security systems in hotels. **(20 marks)**