SCHOOL OF BUSINESS DEPARTMENT OF MANAGEMENT SCIENCE **EXAMINATION ONE FOR:**

BACHELOR OF COMMERCE

BLT 4405: PORT MANAGEMENT

TIME: 2HOURS

DATE: Aug2019

Instructions to Candidates

This paper consists of **FIVE** questions. Attemptquestion ONE (Compulsory) and any other TWO questions You should have the following for this examination:

Answer Booklet, examination pass and student ID

Question ONE

- a) Describe the layout of a port (10 Marks)
- b) Describe the features of a functional harbor (10 Marks)
- c) Describe the management structures of a port (10 Marks)

Question TWO

- a) Define berth planning and evaluate its various objectives towards effective port management (10 Marks)
- b) Describe the role of material handling equipments at ports with mention of types of such equipments (10 Marks)

Question THREE

- a) Analyze the range of cargo handling planning and operations activities in a terminal (10 Marks)
- b) Describe the key performance indicators of a port (10 Marks)

Question FOUR

- a) Discuss the operations of a marine terminal (10 Marks)
- b) Describe the characteristics of a port's hinterland and foreland terminals (10 marks)

Question FIVE

- a) Describe the key stakeholders of a port and discuss the role of each (10 Marks)
- a) Discuss role of customer service charters at ports (10 Marks)