



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES

DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT

UNIVERSITY EXAMINATION FOR THE:

DIPLOMA IN TOURISM MANAGEMENT

(DTMM18)

BHT 2112: AIRFARES AND TICKETING

END OF SEMESTER EXAMINATION

SERIES: AUGUST 2019

TIME:2HOURS

DATE:Pick DateAug2019

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. AttemptChoose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) Outline the process of constructing a one way journey airfare (10 marks)
- b) Using examples explain the following types of journeys popular in air transport
- i. Round Trip
 - ii. Circle Trip
 - iii. Origin Single Open Jaw
 - iv. Turnaround Single Open Jaw (12 marks)

- c) Miscellaneous Charge Orders (MCO's) is an important air travel document. Explain four types of services that the MCOs can be used for (8 marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

- a) Explain the contents presented in the airfare display in the Passenger Air Tariff Manual extract shown below

FARE TYPE	LOCAL CURRENCY	NUC	CARR CODE	RULE	GI	MPM & ROUTING
LONDON UK (LON)						
UNITED KINGDOM POUND STERLING (GBP)						
To MAURITIUS (MRU)						EH 7288
Y	1416	2292.01				EH
Y	2575	4168.03				EH
C	2238	3622.54				EH
C	4069	6586.30				EH
F	3420	5535.79				EH
F	6218	10064.79				EH
YLPX6M	1017	1646.17		Y042		EH
YJPX6M	1175	1901.91		Y042		EH
YKPX6M	1283	2076.73		Y042		EH
YHPX6M	1393	2254.78		Y042		EH
YEE6M	2074	3357.08		Y049		EH

(12 arks)

- b) Describe the **three** International Air Transport Association (IATA) traffic Areas (8 marks)

QUESTION THREE

- a) Special fares are low promotional fares that have more fences or restriction than the normal fares. Explain **six** such restrictions (12 marks)

- b) Describe **four** parts of a prepaid ticket advice (8 marks)

QUESTION FOUR

- a) Explain the difference between the following types of journeys common in air transport
- i. Circle trip (CT) and Round trip (RT)
 - ii. One way (OW) journey and Round the World (RW)
 - iii. Single open jaw and turnaround open jaw

iv. Origin open jaw and double open jaw

(20 marks)

QUESTION FIVE

a) Explain the following linear air fare calculation

(12 marks)

OSL BA X/LON BA BKK SQ SIN M 3083.98 NUC 3083.98 END ROE 8.725504

b) Explain **four** types of special airfares

(8 marks)