



TECHNICAL UNIVERSITY OF MOMBASA

SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT
UNIVERSITY EXAMINATION FOR THE:
DIPLOMA IN TOURISM MANAGEMENT

(DTMM18)

BHT 2112: AIRFARES AND TICKETING
END OF SEMESTER EXAMINATION

SERIES: AUGUST 2019

TIME: 2 HOURS

DATE: Pick Date Aug 2019

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of **FIVE** questions. Attempt Choose instruction.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

- a) The Global indicators present some specific routings important in the airfare construction process. Describe **five** such specific routings (10 marks)
- b) Describe **five** components of an airfare presentation in the Passenger Air Tariffs Manual (10 marks)
- c) Describe **five** components of an IATA electronic ticket (10 marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

- a) You have been assigned the duty of pricing airline seats. Explain **five** factors that you would consider in the operations (10 marks)
- b) Describe **five** different elements of a fare basis (10 marks)

QUESTION THREE

- a) Explain the following linear air fare calculation (12 marks)

OSL BA X/LON BA BKK SQ SIN M 3083.98 NUC 3083.98 END ROE 8.725504

- b) Outline the process of constructing a one way journey airfare (10 marks)

QUESTION FOUR

- a) Explain the full meaning of the following coded airfares
- i. YHAP
 - ii. YLPX
 - iii. YLE6M
 - iv. YLAP120 (12 marks)
- b) Describe **four** components of a constructed airfare (8 marks)

QUESTION FIVE

- a) Differentiate the following acronyms used in airfares construction procedure
- i. IROE and NUC (4 marks)
 - ii. TPM and MPM (4 marks)
 - iii. FCP and LCF (4 marks)
 - iv. EMA and EMS (4 marks)
- b) Describe **four** sources of information for international airfares construction (8 marks)