

# TECHNICAL UNIVERSITY OF MOMBASA

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## SCHOOL OF BUSINESS

### DEPARTMENT OF BUSINESS ADMINISTRATION

#### UNIVERSITY EXAMINATION FOR:

Type program name

HRM2101 HUMAN RESOURCE MANAGEMENT

#### END OF SEMESTER EXAMINATION

**SERIES:** AUGUST2019

**TIME:** 2HOURS

**DATE:** Pick Date Aug2019

#### Instructions to Candidates

You should have the following for this examination

*-Answer Booklet, examination pass and student ID*

This paper consists of five questions. Attempt question ONE (Compulsory) and any other TWO questions.

**Do not write on the question paper.**

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#### QUESTION ONE

Q1 Imagine that you are a human resource manager in EPZ organization .

a) (i) Explain the difference between wages and salary. (4 marks)

(ii) Describe the term remuneration (4 marks)

B(i) Define the term human resource management. (2 marks)

Q) Explain the following terms:

ii) Management development. (3 marks)

iii) Employee training (3 marks)

c(i) Describe the performance management process. (6 marks)

ii) Explain four functions of human resource management. (8 marks)

## **QUESTION TWO**

**Q2(a)**As a human resource manager: explain the differences between human resource management and personnel management. (10 marks)

b) Describe five internal and external sources of recruitment. (10 marks)

## **QUESTION 3**

**a)** Explain the process of human resource planning. (10 marks)

b) Illustrate five methods of employee training. (10 marks)

## **QUESTION FOUR**

a) Explain five uses of performance appraisal. (10 marks)

b) Describe the selection process (10 marks)

## **QUESTION FIVE**

**a)** Describe five methods of management development. ( 10 marks)

**b)** Explain five components of employee remuneration. ( 10 marks)