



TECHNICAL UNIVERSITY OF MOMBASA
SCHOOL OF HUMANITIES AND SOCIAL SCIENCES
DEPARTMENT OF HOSPITALITY & TOURISM MANAGEMENT
UNIVERSITY EXAMINATION FOR THE:
DIPLOMA IN HOTEL AND INSTITUTIONAL MANAGEMENT
(DHIMM18)

BHC 2212: FOOD AND BEVERAGE CONTROL 11

END OF SEMESTER EXAMINATION

SERIES: AUGUST 2019

TIME: 2 HOURS

DATE

Instructions to Candidates

You should have the following for this examination

-Answer Booklet, examination pass and student ID

This paper consists of questions. Attempt.

Do not write on the question paper.

SECTION A (Answer all the questions)

30 POINTS

QUESTION ONE

(A) Define the following terms as used in food and beverage control.

- | | |
|---------------------------|---------|
| i.Vintage. | 2marks |
| ii.Productivity standard. | 2marks |
| iii.As purchased (AP). | 2marks |
| iv.A job description | 2 marks |

iv.A job description

2 marks

(B) Rock operates a pizza hub in Mombasa Town. Given the sales predictions for his business this year, CALCULATE THE VARIANCE AND THE VARIANCE PERCENTAGE for his business. (10marks)

MONTH	Guests This YEAR	Guests Last YEAR	VARIANCE	Percentage VARIANCE
October	14,200	13,700	-	-
November	15,250	14,500	-	-
December	16,900	15,500	-	-
Fourth- Quater total	46,350	43,700	-	-

(C) List ten key Beverage Receiving Checkpoints (10marks)

SECTION B (Answer only TWO questions)

QUESTION TWO

(A) Discuss the Factors Affecting Employee Productivity 12 marks

(B) Jay operates a medium sized restaurant in Kilifi. Her current standard recipe makes 50 portions and today she want to make 125 portions using the same recipe. Help Jay to calculate:

i. The conversion factor. 2 marks

ii. The new amount of ingredients A and B. 3 marks

Ingredient	Original Amount	Conversion Factor	New Amount
A	4 lb.	-	-
B	1 qt.	-	-
C	1 1/2 T	-	-

QUESTION THREE

(A) Outline six steps used in reduction of Guest walks or Skips 12marks

(B) Parks operates a Steakhouse in town. Use the information given below to prepare profit & loss statement for his business 8marks

Revenue 400,000

Food and Beverage Cost	150,000
Labor Cost	175,000
Other Expense	25,000

QUESTION FOUR

(A) i. Define the term " budget" 2 marks

ii Outline five important reasons for preparing budget 10 marks

(B)Use the information given below to calculate the increase amount and the revenue forecast for Rocks Pizza Hub. 10 marks

Rock's Pizza Pub				
MONTH	Sales Last	% Increase	Increase	Revenue
	YEAR	ESTIMATE	AMOUNT	FORECAST
January	68,500	7.5%	-	-
February	72,000	7.5%	-	-
March	77,000	7.5%	-	-
First-Quarter	217,500	7.5%	-	-
TOTAL				

QUESTION FIVE

(a) State five Bar-related theft activities and explain how they can be controlled. 10marks

(b) Discuss five methods used in the beverage control system 10marks